Competition No.:	**2026-046R**
Position:	**Director of Services (non-unionized)**
Salary Range:	**Dependent on Qualifications**
Conditions:	• Full-time Permanent
Department:	**Service Delivery – Unit to be Assigned**
Location:	**1410 Mountain Avenue, 2nd Floor, Winnipeg, MB**
Closing Date:	**Open until filled**
How to apply:	**Email: apply@secfs.ca Fax: 204-594-0499**

Southeast Child & Family Services (SECFS) is seeking an experienced and dedicated Director of Services to join our Senior Management Team.

Reporting to the Executive Director, the Director of Services provides leadership and oversight to assigned City and Community units, ensuring quality services are delivered to children and families in accordance with legislation, Agency policies, and the cultural values and traditions of the Southeast First Nations.

The successful candidate will support Unit Supervisors, guide service delivery, strengthen team performance, and work collaboratively with community leadership and Agency partners.

Assigned units may include road-accessible and fly-in communities. Responsibilities may change based on operational needs.

RESPONSIBILITIES AND DUTIES:

- Provide leadership, direction, and oversight to assigned City and Community units.
- Support, mentor, and guide Unit Supervisors in their day-to-day responsibilities.
- Ensure child and family services are delivered in accordance with applicable legislation, standards, and Agency policies.
- Monitor service delivery, case management practices, and operational requirements.
- Support Supervisors with complex cases, service planning, and decision-making.
- Oversee staffing requirements, scheduling, performance management, and professional development.
- Build and maintain positive working relationships with First Nations leadership, communities, families, and external partners.
- Participate in program development, strategic planning, and continuous improvement initiatives.
- Address operational concerns, resolve conflicts, and support effective communication between teams.
- Prepare reports, provide recommendations, and communicate program updates to senior leadership.
- Travel regularly to assigned communities to provide leadership and operational support.
- Perform other related management duties as assigned by the Executive Director.

QUALIFICATIONS:

- A minimum of four (4) years of supervisory experience, along with one of the following:
  - Master of Social Work (MSW) with four (4) years of frontline experience; or
  - Bachelor of Social Work (BSW) with six (6) years of frontline experience; or
  - Related university degree with eight (8) years of relevant experience.
- An equivalent combination of education, experience, and demonstrated leadership ability may be considered.
- Strong understanding of child and family services legislation, standards, and practices.
- Experience supervising, coaching, and supporting multidisciplinary teams.
- Demonstrated ability to manage complex situations, resolve conflicts, and make sound decisions.
- Strong leadership, organizational, communication, and problem-solving skills.
- Experience with program planning, service delivery, and operational oversight.
- Knowledge and understanding of Indigenous cultures, traditions, communities, and child welfare practices.
- Ability to build positive relationships with First Nations leadership, community members, and partner organizations.
- Familiarity with CFSIS and Microsoft Office.
- Ability and willingness to travel regularly to assigned communities, including remote and fly-in locations.
- Valid driver's license and satisfactory Criminal Record, Child Abuse Registry, and Prior Contact Checks.
- Ability to speak Ojibway is considered an asset.

We welcome applicants who demonstrate strong leadership experience, sound judgment, and a commitment to supporting children, families, and First Nations communities.

Preference will be given to Internal Candidates, Southeast members, and Indigenous people (First Nations, Métis, or Inuit). **All Indigenous applicants are asked to self-declare in their cover letter.** We thank all applicants; however, only those selected for an interview will be contacted.

We offer competitive wages and an exceptional benefits package.

Berens River First Nation - Black River First Nation - Bloodvein First Nation - Brokenhead Ojibway Nation
Hollow Water First Nation - Little Grand Rapids First Nation - Pauingassi First Nation - Poplar River First Nation