



Competition No.:	2026-003R
Position:	Service Assistant
Salary Range:	CL4 Pay Scale: \$53,969.58 - \$62,994.96
Conditions:	<ul style="list-style-type: none">• Full Time, Permanent (Non-Unionized)
Department:	Brokenhead Ojibway Nation Community Based Team
Location:	Brokenhead First Nation, MB
Closing Date:	February 19, 2026
How to apply:	Email: hr@secfs.ca Fax: 204-594-0499 <i>Applications can also be dropped off at the Local CFS Office</i>

Vision - Mino Pimatiziwin

Living a good life for our children, families and communities now and for our future

Mission- Southeast Child and Family Services supports the children, families, and communities with providing respectful, caring, and supportive preventative and protection services to promote the well-being and safety of the children, families, and communities.

Position Overview: Under the direct supervision of the Supervisor, the Service Assistant will be assigned specific tasks related to the development and implementation of a case plan involving children and families. The Service Assistant will be assigned specific duties to ensure that all parts of the case plan are carried out as per Southeast Child & Family Services Agency Standards.

RESPONSIBILITIES:

- Provide updates and input on case plans to be included in transfer summaries, children in care forms, and closing summaries.
- Provide written documentation to all case related activities including, but not limited to; transportation; school contacts; home visits; oversee family visits (supervised/ unsupervised).
- Working in a role that is supportive and cooperative; supporting the Direct Service Workers.
- Ability to work independently and take direction from various case workers and collaterals regarding best practices for children and families.
- Ability to calmly and appropriately resolve conflicts that may occur within the job.
- Working cooperatively with community collaterals and resources.
- Supporting staff, clients, and care givers in their various roles.
- Other duties as assigned.

QUALIFICATIONS:

- Grade 12/equivalent and/or relevant post-secondary education (a combination of equivalent training and/or experience will be considered).
- Demonstrated working knowledge of and familiarity with:
 - Indigenous culture and an understanding of the rural cultural environment.
 - *The Child and Family Services Act; The Adoption Act; An Act respecting First Nations, Inuit and Métis children, youth, and families;* Indigenous child welfare practices; First Nations history; and colonization.
- Ability to work independently and as part of a multi-disciplinary team.
- Strong communication skills (i.e., oral, written and listening).
- Demonstrated ability to support frontline workers by means of:
 - Completing first-draft submissions for CFSIS-related documentation.
 - Tracking of case work (including face to face, transportation, etc.) related to children, families, and collaterals.
 - Managing timelines.
 - Receiving, documenting, and following-up on phone conversations related to case work.
 - Ensuring that all filing and bring-forward dates are managed with proficiency.
 - Other office-related duties (i.e., photocopying, faxing, emailing, etc.).
- Proficiency with Microsoft Office (i.e., Word, Excel, and Outlook), CFSIS and IM.
- Valid driver's license; a reliable vehicle.
- Satisfactory Criminal Record; Child Abuse Registry; and Prior Contact Check.

Preference will be given to Southeast members and Indigenous candidates (First Nations, Métis, or Inuit) meeting the position requirements, with a particular **encouragement for Black River First Nation community members to apply.**

All Indigenous applicants are asked to self-declare within their cover letter.

We thank all applicants; however, only those candidates selected for an interview will be contacted.

We offer competitive wages and an exceptional benefits package.