



Competition No.:	2024-060
Position:	Director of Services
Classification:	Salary Dependent on Qualifications
Conditions:	<ul style="list-style-type: none">• Full Time• Preference will be given to internal candidates
Department:	Afterhours Unit
Location:	1410 Mountain Ave, Winnipeg
Closing Date:	July 24, 2024
How to apply:	Email: hr@secfs.ca Fax: 204-594-0499

Reporting to the Executive Director, the Director of Services (DOS) will be responsible for the strategic direction, efficient operation, and comprehensive program planning of the newly established Afterhours Unit, ensuring quality service delivery for the children and families of the Southeast communities. The DOS will ensure that the Afterhours Unit provides services in compliance with provincial and federal legislation and standards. Additionally, the DOS will ensure that all programs and services reflect the traditions, values, customs, and standards of SECFS and the communities that we serve.

RESPONSIBILITIES:

- Provide visionary leadership and strategic direction for the Afterhours Unit, ensuring alignment with the mission, values, and goals of SECFS.
- Ability to determine and assess immediate service response for child protection concerns
- Strong capacity to communicate with sources of referrals and SECFS direct service workers and/or casual on call worker to respond to child protection and family safety matters and provide directives for appropriate and quality service response.
- Ensure effective and efficient operation of the Unit, including crisis response, preventative services, follow-up services for current families, and support to children in care and their caregivers.
- Implement data collection processes to track and monitor service delivery, ensuring adherence to best practices and quality assurance goals.
- Lead and inspire a team consisting of a supervisor and staff to promote a culture of caring for our Southeast community band members.
- Recruit, train, oversee, and mentor staff within the Afterhours Unit, ensuring staff are equipped with the skills and knowledge to deliver high-quality services to Southeast community band members.
- Utilize knowledgeable and respectful consultation and conflict resolution techniques to navigate complex challenges delivering Afterhours services.
- Actively partner with and build strong relationships with Southeast community stakeholders while promoting a collaborative environment that prioritizes best practices for the benefit of our community band members.
- Demonstrate the adaptability and willingness to embrace change in role and duties, including the oversight of other units and programs.
- Promote and integrate cultural competencies and Southeast values into all aspects of the Unit's operations.

QUALIFICATIONS:

- An education and combined work experience consisting of one of the following;
 - A Master of Social Work (MSW) degree from an accredited university with five (5) years of front-line experience and a minimum of five (5) years of supervisory experience; OR
 - A Bachelor of Social Work (BSW) degree from an accredited university with eight (8) years of front-line experience and a minimum of five (5) years of supervisory experience; OR
 - A related degree from an accredited university with ten (10) years of relevant experience and a minimum of five (5) years of supervisory experience.
- Demonstrated experience in strategic planning with the ability to develop the Unit in the best interest of Southeast communities.

- Clear understanding and ability to explain and lead a team in compliance with the Child and Family Services Information System (CFSIS), Child and Family Services (CFS) legislation, standards, regulations, policies, and procedures currently governing SECFs.
- Effective oral and written communication skills, necessary for case management documentation, general reporting, etc.; experience in facilitating presentations and training staff on expectations and duties.
- Knowledge of and/or experience working with Southeast First Nations, including demonstrated experience in working with Chief and Council, community members, families, and children.
- Demonstrated dedication to culturally sensitive service delivery and awareness of current trends impacting Southeast members.
- Knowledge of Human Resources practices and Employment Standards is considered an asset.
- The ability to speak Ojibway is considered a strong asset.
- Valid driver's license; a reliable vehicle.
- Satisfactory Criminal Record; Child Abuse Registry; and Prior Contact Check.

Preference will be given to Southeast members and Indigenous candidates (First Nations, Métis, or Inuit) meeting the position requirements. **All Indigenous applicants are asked to self-declare within their cover letter.** We thank all applicants; however, only those candidates selected for an interview will be contacted.

We offer competitive wages and an exceptional benefits package.